

AbilityNet supports people of any age, living with any disability or impairment to use technology to achieve their goals at home, at work and in education. We offer a range of services, including student and workplace assessments, digital accessibility services, free online expert knowledge, a free helpline and free home visits provided by a team of volunteers.

We use technology to impact the lives of disabled and older people...



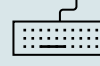
at home



at work



in education



and online



Customer Satisfaction

Our impact on individuals

"As a disabled person living alone there is no way I could have managed, AbilityNet are invaluable. I can't imagine not having this wonderful service."

CLIENT WHO RECEIVED A VOLUNTEER HOME VISIT

Our impact on organisations

"Getting it right simplifies things for all – it's inclusive design."

ACCESSIBILITY SERVICES CLIENT



Customer Satisfaction



66 staff

800 online resources

306 volunteers

11 assessment centres

Surveys 	256 students, 104 employees, 112 home and telephone support clients, 24 webinar, event and training attendees, 57 Tech Share Pro delegates, 140 volunteers, 22 My Study My Way users, 3 accessibility clients
Interviews 	33 home visit clients, 5 accessibility client stakeholders



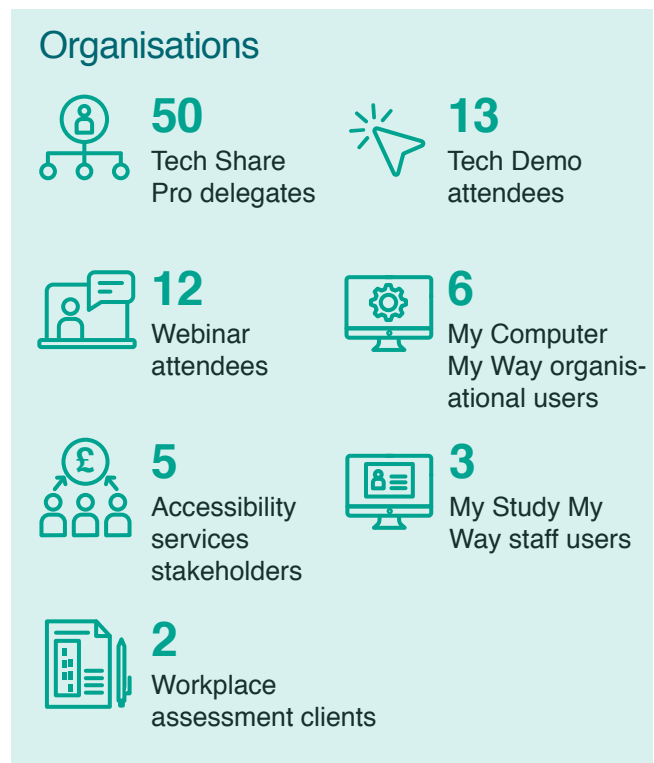
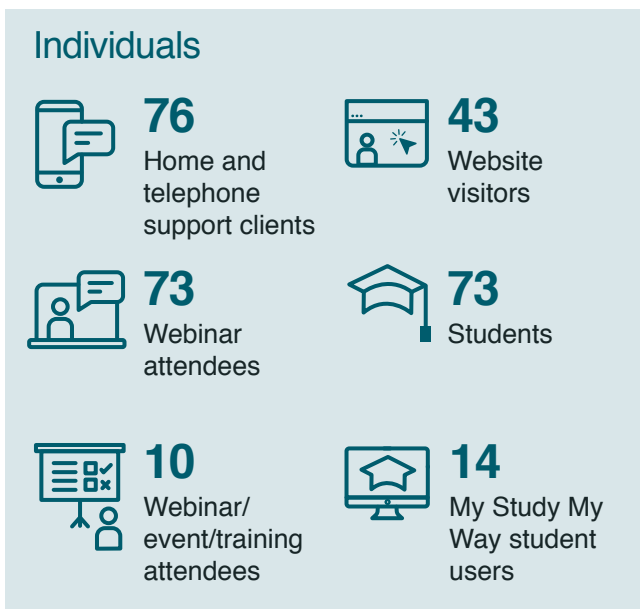
Some of the benefits I receive from volunteering with AbilityNet is the training that I can then use either in my everyday life or even when at work, meeting like-minded volunteers and getting to spread the word about such an important service."

VOLUNTEER

Volunteering with AbilityNet couldn't be any better to me - it's a great way to spend my week. Efficient system of referrals, well supported, and pays travel expenses efficiently"

VOLUNTEER

Impact measures based on feedback from the following sample:



I have always found the factsheets very accessible and useful"

FACTSHEET USER

Glossary

Clear Talents - This expert tool provides a free easy to use report based upon a profile created by the employee. The report can be used by employers and line managers to review the employee's needs and will identify adjustments needed.

DSAs - Disabled Students' Allowances (DSAs) is a UK Government grant which provides personalised support to disabled students in Higher Education, in order to ensure a level playing field.

MCMW - My Computer My Way (MCMW) is a free tool that provides step-by-step guides to individual adjustments you can make to your computer, laptop, tablet or smart phone to make it easier to use.

MSMW - My Study My Way (MSMW) is an easy-to-use system that automates the process of identifying each student's needs. It identifies any barriers they may face during the course of their studies and then signposts what they need to do next to remove these barriers.

Tech 4 Good Awards - the AbilityNet Tech4Good Awards recognise organisations and individuals who use digital technology to improve the lives of others and make the world a better place. We're the only awards that highlight the wealth of charities, businesses and volunteers across the UK that harness the power of technology to benefit the community.

TechShare Pro - TechShare Pro is the UK's leading accessibility and inclusive design event. The event features industry leaders from around the world, offering insights and practical advice to digital professionals from all disciplines and all sectors.